BROADCAST TO ALL DPA STAFF

FROM SYSTEMS OPERATIONS

Don't you wish all those old alerts in EIS would just go away by themselves? Well, we have created a magic wand to help you out! On a monthly basis beginning March 3rd the ET Alerts Purge job will delete virtually all system generated alerts with a due date over 90 days old from EIS.

The purge job will not delete any case or client alerts <u>manually</u> created by workers. It also will not delete any SVES alerts. These alerts can only be deleted by a worker from the ETAL or ETAD screen.

Three alerts will not be deleted by the very first run of the ET Alerts Purge Job:
- RETURNED-BENEFIT HELD AT XXX (office number)
- RETURNED-BENEFIT XFRD TO XXX
- ID CHANGED FOR XXXXX

The first two alerts occur rarely since virtually all food stamps are issued on the Quest card. EIS generates the third alert when a worker makes changes to a client's identifying data on the CLMA screen (function #4 from the CLPM screen). We will be migrating changes to the purge job in the near future so subsequent purges will include deleting these alerts.

If you have any questions, please contact the Help Desk at EISHelp@health.state.ak.us <mailto:EISHelp@health.state.ak.us> or DPA EIS Helpdesk.